

Depositing funds into your RetailFX account is easy and simple and may be done via Credit Card, Wire Transfer, PayPal, or Western Union.

If during the process you encounter any problems, please feel free to contact us at: support@retailfx.com

1) Depositing funds via Credit Card

Log into your Real Trading Account
Click on "Account Balance"
Click on "Deposit"
Click "Credit Card"
Complete the Credit Card deposit form

* Unless your deposit is not approved, in which case you will be notified via Email, your account will be credited with the funds immediately.

Limitations on Credit Card Deposits:

Minimum Single Deposit Limit: \$50
Maximum Single Deposit Limit: \$1,000
Maximum Deposit Limit per Month: \$5,000

** For Your Information: RetailFX uses top Secure Socket Layer technology for securing its transaction server and advanced encryption technology for all data transfers. Our Credit Card System is highly secure.

2) Depositing funds via Wire Transfer

Log into your Real Trading Account
Click on "Account Balance"
Click on "Deposit"
Click on "Wire Transfer"
Enter the amount you would like to deposit
Click on "Continue"
You will receive all necessary Wire Transfer details
Print this information out
Proceed to any bank and forward your Wire Transfer to RetailFX's bank
Include the transaction reference number in the "Payment Details" field
It may take up to five days for the bank to send its confirmation

* Upon confirmation your account will be credited immediately and you will receive notification via Email.

Limitations on Wire Transfer Deposits:

Minimum Single Deposit Limit: \$500
Maximum Single Deposit Limit: \$5,000
Maximum Deposit Limit per Month: \$10,000

3) Depositing funds via PayPal

In order to fund your RetailFX account via PayPal, you must have an account with PayPal.
Log into your Real Trading Account
Click on "Account Balance"
Click on "Deposit"
Click on "PayPal"
Enter the amount you would like to deposit
Enter your PayPal email account
You will be transferred to the PayPal website where you will be asked to enter your username and password
Log in to your PayPal account

Review the transaction
If all details are correct, click on “Pay”

* Your account will be credited immediately.

Limitations on PayPal Deposits:

Minimum Single Deposit Limit: \$50
Maximum Single Deposit Limit: \$5,000
Maximum Deposit Limit per Month: \$10,000

4) Depositing funds via Western Union

Please go to an authorized Western Union branch. If you are having difficulties locating the nearest Western Union, click on “Choose Western Union Agent”.

Transfers should be made to:

Receiver: Elena Ioannou
City: Limassol
Country: Cyprus (Choose Option 1: Cyprus CYP)

Once you have made the deposit, you will be issued a MTCN—a Money Transfer Control Number (which is a 10 digit code)

Once funds have been sent, please contact our Customer Support Department at support@retailfx.com and provide them with the following information:

1. Your full name
2. The transaction amount (in \$)
3. The city and country from which the money was sent
4. The MTCN number

RetailFX will send you a deposit validation within 15 minutes.

Limitations on Western Union Deposits:

Minimum Single Deposit Limit: \$500
Maximum Single Deposit Limit: \$5,000
Maximum Deposit Limit per Month: \$10,000

Important Information:

- Your Credit Card charges will be posted on your Credit Card statement under RETAILFX.
- RetailFX reserves the right to change limitations of deposits.
- RetailFX reserves the right to set different limits for individual traders that are based on traders' credit history.

Traders that submit a withdrawal request for the first time will be required to submit the following:

- Copy of Passport / Photo ID
- Copy of the Credit Cards that was used to fund the trading account (both sides of it)
- Copy of recent utility bill

Traders will be required to send a signed withdrawal request every time they submit a withdrawal request.

We apologize for the inconvenience this may cause you, however due to new laws and regulations we are required to request these documents from you.

Once you have completed the above, you may withdraw funds. If during the process you encounter any problems, please feel free to contact us at: support@retailfx.com

1. Log into your account using your Real Trading account username and password
2. Click on "Account Balance"
3. You will be transferred into the Cashier section
4. Click on "Withdraw"
5. Enter amount you wish to withdraw
6. Enter method by which you wish to receive your balance
7. Click on "Submit"
8. Print the withdrawal form out
9. Click on "Submit Request"

Your withdrawing request is now complete. Further notices will be sent to you via Email.

Important Information:

- You may review your withdrawal request in the "History" section of the Cashier.
- Withdrawal requests take up to five business days to process.
- Wire transfer withdrawals are subjected to a \$25 fee.
- Bonuses may only be withdrawn after all bonus policy requirements have been met.
- RetailFX reserves the right to combine several withdrawal requests into one payment.
- RetailFX reserves the right to refund traders their withdraw funds via the original payment method that was used by them to deposit funds into their trading account.
- RetailFX reserves the right to delay and/or stop the withdrawal requests of any outstanding deposit transactions until final approval has been received.
- Delays beyond RetailFX's control may occur as some withdrawal methods are completed via third parties.